



12/7/2010

Dear Mediastream Customer:

Recently, some Mediastream customers received an email that appeared to be from MEDIASTREAMGA.COM SUPPORT TEAM. The email requested the recipient to reply with his/her user name and password.

This email was not from Mediastream, and was a phishing attempt. Phishing is a common practice whereby illegitimate parties attempt to collect personal information by posing as a legitimate business.

If you replied to this email providing your user name and password, please go to My Mediastream <http://www.mediastreamga.com/mymediastream.htm>, log into your email and change your password immediately.

Please note that a legitimate email from Mediastream will never request that you provide personal information including passwords.

Thank you for your cooperation. As always, our local team of customer service and technical support experts are standing by 24 / 7 to answer any questions you may have.

Sincerely,

Mike Jury
General Manager